



Wipro's Fashion Cube Solution for apparel and footwear industry

Efficient reverse logistics leveraging SAP Leonardo Blockchain

As a result of large-scale product returns, the retail industry is facing reputation loss. They are also responsible for collecting, labeling, packing, shipping and processing returns. Wipro's Blockchain based solution ensures authentication of returns, streamlining credit, tracking returns and preventing returned/damaged products from entering the supply chain.

Blockchain based solution, ensuring enhanced level of customer satisfaction; with faster settlement of returned products.

Key takeaways



Prevention of damaged/used products from entering the supply chain

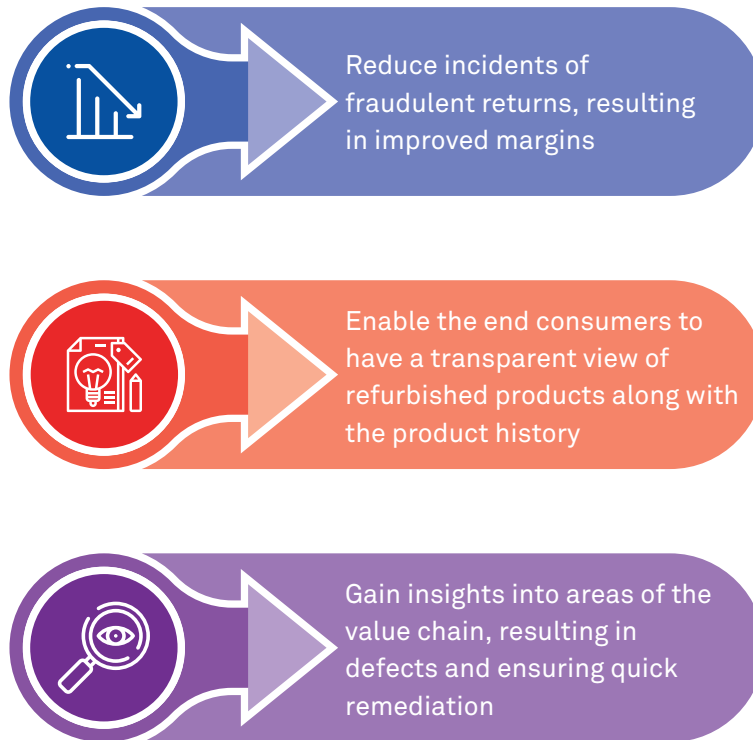


Speedy returns process, ensuring enhanced customer satisfaction



Authentication of returns at all points of returns, such as at end customers, third-party logistics providers, distributors, refurbishers and manufacturers.

Business benefits



Solution features

- SAP S/4HANA for integration of master data, sales and return process documents
- Optical character recognition for scanning customer invoice and creating return order
- Generate unique ID (WPIN) to enable track and trace and product validation at all stages of the supply chain
- SAP Cloud platform with SAP HANA database to maintain the customer/product data
- SAP UI5 for a seamless user interface, enabling different role-based interactions. This includes production manager, distribution center manager, refurbishment manager, logistics executive, etc.

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